# **VETERANS SERVICES**

## The Nazz Mariani Veterans Center

The College's Nazz Mariani Veterans Center, named in honor of World War II Army veteran Nazz Mariani, is located in room 2570 of Founders Hall on the Marple Campus. The Center is equipped with computers, satellite television, and a coffee station, among other amenities for studentveterans, and serves as a space for studying, socializing, and veteransfocused programming. The Center is open from 8:30 a.m. to 8:00 p.m. Monday through Thursday and 8:30 a.m. to 4:00 p.m. on Fridays. Note: The Center is closed on Fridays during the summer when the College is closed.

## **Veterans Benefits**

### **Pennsylvania National Guard Benefits**

Pennsylvania Army and Air National Guard education benefits can be used at Delaware County Community College. National Guard benefits cover the full cost of tuition at the College for those who are eligible, excluding the cost of fees. For more information, visit www.pa.ng.mil/ education/ (https://www.pa.ng.mil/education/) or contact 717-865-4529.

## **Federal Benefits**

Department of Veterans Affairs (VA) education benefits can be used at Delaware County Community College. Veterans and the spouses and dependents of veterans who have died or have a service-related disability may be eligible for benefits. For more information, visit www.gibill.va.gov (http://www.gibill.va.gov/) or call 888-442-4551.

### **Preferential Registration**

Veterans receive preferential registration ahead of other students of like standing. To see the dates for upcoming sessions, go to www.dccc.edu/ register (https://www.dccc.edu/register/) and for latest priority date, visit the Events Calendar (https://www.dccc.edu/events/).

## **Benefits Request Process**

If you are a student using military education benefits for the first time at the College, please complete the following tasks:

- Complete and submit Certification Request Form (CRF) which can be found online at www.dccc.edu/veterans (https://www.dccc.edu/ veterans/).
- Apply for VA benefits at www.va.gov/education/how-to-apply/ (https://www.va.gov/education/how-to-apply/) or apply for Veterans Readiness and Employment (VR/E) benefits at www.va.gov/careersemployment/vocational-rehabilitation (https://www.va.gov/careersemployment/vocational-rehabilitation/how-to-apply/). A certificate of eligibility from the VA or proof one was requested (unless you are using VVR benefits) can be retrieved online at www.ebenefits.va.gov (http://www.ebenefits.va.gov).
- Submit the documents online at www.dccc.edu/veterans (https:// www.dccc.edu/veterans/) or via physical mail to: Admissions Office
  901 S. Media Line Road Media, PA 19063 or deliver to to Enrollment Central, Room 3500 in Founders Hall on

or deliver to to Enrollment Central, Room 3500 in Founders Hall on the Marple Campus.

• Note: Students using military education benefits are required to complete a Certification Request Form at beginning of each academic

year (Fall Semester) indicating what terms they intend to use their benefits for.

 Veterans who have unresolved concerns or need additional support should email va@dccc.edu or schedule an appointment with a school-certifying official at the front desk in Enrollment Central, Room 3500 in Founders Hall.

## Veterans FYI

#### Items that can be addressed at the College:

- · All first-time VA benefit recipients.
- VA benefit recipients whose classes have been dropped due to non-payment.
- VA benefit recipients confirming the College has received all documentation necessary to process their military education benefits.
- Vocational Rehabilitation students unable to obtain their books from the bookstore.
- Counsel for students who are considering withdrawing or who have withdrawn from classes.

#### Items that cannot be addressed at the College:

- VA benefit recipients who have not received payment from the VA. (Students must contact the VA at 888-442-4551 Monday-Friday between 8:00 a.m. and 7:00 p.m.)
- VA benefit recipients who confirming benefits amounts and balances. (Students must contact the VA at 888-442-4551 Monday-Friday between 8:00 a.m. and 7:00 p.m.)
- VA benefit recipients attempting to register for classes. (Student must contact the College's Career and Counseling Center (https:// www.dccc.edu/student-services/support-services/counselingservices/).)

### Veterans FAQ:

## Will my classes be dropped for nonpayment if my benefits aren't processed in time?

Yes, unless you provide us with a copy of the Certificate of Eligibility for the veteran whose benefits are being used along with a certificate of eligibility or a printout of the confirmation page showing that you requested the benefit.

## I spoke to the VA and they said that the College has not certified my enrollment. When will my benefits be processed?

The College will typically certify enrollment with the VA one month prior to the start of each term, after which you may check on the status of benefits by contacting the VA at 888-442-4551 Monday-Friday between 8:00 a.m. and 7:00 p.m.

#### Why did I receive a debt letter from the VA?

The VA initiates debt letters when students withdraw from classes. You should bring the debt letter to Enrollment Central in Founders Hall so the College can assess whether payment to you or the VA is warranted.

#### Can taking fewer classes impact my education benefits?

Yes. The amount you receive in VA education benefits is partially based on how many classes you enroll in. Additionally, for Post 9/11 G.I. Bill (the most commonly used benefit) monthly housing allowances require the equivalent of greater than half-time enrollment.

I'm using VVR benefits. How can I get my books for class?

The bookstore is provided with a list of all students receiving VVR benefits. If you're using vocational rehabilitation benefits, go to the bookstore and give the staff your name and let them know that you are a VA student.

## What am I allowed to purchase from the bookstore with my VVR benefits?

VVR benefits may only be used to purchase textbooks, notebooks, pens, pencils and other supplies explicitly listed on the syllabus for each class in which you are enrolled.

*GI Bill<sup>®</sup> is a registered trademark of the U.S. Department of Veterans Affairs (VA). More information about education benefits offered by the VA is available at the official U.S. government website at https://www.benefits.va.gov/gibill/.*